

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 208  
PRIOR BOARD DETERMINATIONS

**Water/Sewer Line Maintenance**

In the event of a sewer stoppage, the District makes the necessary repairs until such time that it can be determined whether the District or the customer is responsible for such repairs. At such time as the repairs are deemed to be the customer's responsibility, the customer must sign an acknowledgement stating that they will assume the repair costs before the operator will proceed with the repair. If the customer does not sign such acknowledgement, the operator will advise the customer to call a plumber. (8/17/01)

**Customer Requests**

If a customer reports an excessive water bill due to a flush valve problem, the District will charge the customer for an average month's usage (taking into account the seasonal differences in water usage) plus a rate sufficient to cover the incremental cost (\$.45/1,000 gallons) of providing the excess water (8/17/01).

If a customer requests an adjustment to their water bill due to uncharacteristic excessively high usage, the District will charge the customer the same month's usage from the previous year plus a rate sufficient to cover the incremental cost (\$.45/1,000 gallons) of providing the excess water (9/21/01).

If a customer requests an adjustment to their water bill due to an undetected leak, the District will charge the customer for an average month's usage (taking into account the seasonal differences in water usage) plus a rate sufficient to cover the incremental cost (\$.45/1,000 gallons) of providing the excess water (8/15/03).

**Tax Statements**

The Tax Assessor and Collector will send duplicate tax statements to residents who have their taxes escrowed with a notice on the statement indicating that the original was sent to their mortgage company. Also, the Tax Assessor and Collector will send a second duplicate statement in January to residents whose taxes remain unpaid in January (10/21/05).